



DOCRRRA CHAIRMAN'S REPORT ON 2019 / 2020

Welcome to the 20th Annual General Meeting (AGM) of the Dolphin Coast Residents and Ratepayers Association (DOCRRRA). Our AGM this year has been delayed by Covid-19 and Lockdown. We will resume with our regular time of June/July for our AGM from next year.

At the AGM in 2019, we adopted an all new constitution, and the following people were elected to the DOCRRRA committee, namely:

- Deon Viljoen I was elected as chairman.
- Ken Lever Ken kindly agreed to remain on the committee in the role of vice-chairman. Ken is active on many forums on the Dolphin Coast and, as a practicing architect in the area, assists us greatly on planning approval and related regulatory measures, and is the perfect person to assist us with Townsend Park (see report further down). With his knowledge and experience, Ken remains our Elder statesman at DOCRRRA.
- Flip Helberg Flip remained Company Secretary. Flip is our trojan, mister reliable and doer. With his knowledge and involvement with all matters electrical and databases, Flip is another one of our stalwarts and serves on the Ward 6 committee and Ballito Neighbourhood Watch.
- Deon Botha-Richards (DeonBR) Remained Treasurer. DeonBR could be our longest standing member on DOCRRRA and has a vast knowledge on the history of DOCRRRA and keeps us financially viable. Deon's passion for what DOCRRRA does is contagious.
- Penny Fourie Penny is another champion of DOCRRRA. Penny has served the community for many years and has taken care of DOCRRRA's media relations and performs a vital link with KDM. During the year Penny has become an important and lead reporter for the North Coast Courier.
- Andy Minnaar Andy is another long-standing member of DOCRRRA. Andy has vast knowledge of DOCRRRA's history whose guidance has been very valuable. Andy has decided to step down due to work pressure and we thank him for his years of service.

Stephanie Walker, our Executive Officer, has been an anchor in organising the committee, managing the website, meetings with Estates, communication, and DOCRRRA engagement with other parties, and much more. The committee decided to extend the contract of our part time and virtual office Executive Officer, Stephanie, on a monthly basis.

Our first order of business was to continue with the 3-year strategic plan for DOCRRRA which was adopted during the previous year. This included a focused membership drive approach. Many presentations were done to various Estates on the Dolphin Coast resulting in the following Estates renewing their membership and joining DOCRRRA during the year – Beverley Hill Estates, Brettenwood Coastal Estates, Dunkirk Estate, Maratea , Marechal , , Port Zimbali, Sheffield Beach Estate and Simbithi Eco Estates.



We would like to thank all our member Estates for their continued support without which DOCRRRA in its current form would not survive. A special thank you to Simbithi Eco Estate who is our longest standing Estate member and continues to offer us much needed meeting facilities. Various other presentations were done to Estate committees and boards and we await their AGM's and decisions to join DOCRRRA. Sadly, two Estates decided not to join DOCRRRA at this time being Zimbali and Palm Lakes.

Our first subcommittee was established to address the concern of the sale of Public Open Space land at Townsend Park. Our Vice Chairman, Ken, agreed to chair this committee and although this issue is ongoing, a mountain of effort and time has been invested in this project. The main achievement here was obtaining the opinion of Counsel and developing a defensive strategy. We would like to express our heartfelt thanks to Jonathan de Wet and his team at De Wet Leitch Hands Inc. for their pro bono time driving this issue for us. The cost for the Counsel opinion was paid from our reserves and we trust the effected parties, and the Townsend Park community, will in time, refund these monies. The DOCRRRA involvement has effectively delayed any progress on this sale of land. This, however, remains an ongoing issue.

Through the combined efforts of other lobby groups, and DOCRRRA, the planned implementation of 'paid for parking meters' in mainly the old town area of Ballito, was delayed and hopefully postponed indefinitely.

During the year, much time was spent on the Ballito Coordinated Security Initiative (BCSI) proactive safety and security initiative. DOCRRRA agreed to support this initiative on the condition that both the Neighbourhood Watches remained involved. This is an ongoing initiative.

A Nelson Mandela day initiative was coordinated by the SAPS Trauma Centre, Helping Hands and DOCRRRA. Many parts of the Umhlali Police Station were upgraded, such as the gate entry, parking, charge office, trauma center, public toilets, fences, and signage. DOCRRRA played a leading role in organising this intervention, raising funds and obtaining local volunteers and donations of services and materials from local businesses for the upgrade. We were delighted at the support of our communities, member estates, businesses, and schools. This initiative harnessed the community around a common cause, and we had a successful and fun day. The biggest benefit was probably the relationship that has been established between DOCRRRA and the SAPS team.

To strengthen the DOCRRRA committee, we constantly sought new volunteers and are extremely pleased that we were able to secure new coopted members, namely:

- **Audrey Eichbauer**, who joined and took over the coordination of our environmental best practice and sustainability initiatives. This soon expanded to starting up the DOCRRRA strategic initiative of establishing our Communities Activities portal where we plan to list all the very worthy initiatives that are active on the Dolphin Coast.
- **Don Forbes**, who joined our committee and brought with him decades of experience on councils having served on them for many years. Don was Mayor of Sandton in the early 80's and has a wealth of experience on policy, procedures and legal aspects of municipalities. With Don's guidance, we changed our engagement approach with KDM and achieved much more success.

- **Vanessa Honiball** was coopted with a specific role of getting our digital strategy on track. Vanessa, with her vast knowledge and expertise in this area, has been instrumental in our brand new and much improved website, Blog, Facebook, Instagram, and Twitter presence.
- **Hans Broerse**, who is well known in the Salt Rock community, and serves on the Ward 22 committee and Salt Rock Neighbourhood Watch, provides DOCRRRA with a respected voice of information, reason, and balance.

The above coopted members have added a huge amount of benefit and value to our committee, and its work, and hopefully will be elected and accepted onto our DOCRRRA committee for the new year 2020/2021.

One of the main objectives for DOCRRRA was to find, and provide, relevant information for our members to have access to, and, as a result, have influence on the activities of KDM. We have been successful with this and the information is available on our website.

With our new approach to engage with KDM, we were pleased to, amongst other items, get copies of all the bylaws for the KwaDukuza area. These were scanned and made available to all on our website. With the disastrous experience we had on our beaches during the December and January festive season, DOCRRRA was able to use this information to assist our safety and security organisations with the required bylaw support to develop new strategies and plans to mitigate this in future. DOCRRRA also participated in a cooperative initiative with all Residents and Ratepayers associations to the North, up to Richards Bay (Tugela Mouth, St Lucia, Blythedale Beach, Mtunzini, Tinley Manor) on the issue of bad behavior on beaches during festive seasons and weekends and compelling Municipalities and SAPS to prevent this.

During January and February, DOCRRRA attended two half-yearly Ward committee feedback sessions and action progress of KDM and was given the opportunity to interface with the KDM Executives on these. Subsequently, DOCRRRA obtained a full set of the progress reports on each operating department and hosted these on our website for our members to view. DOCRRRA also attended a Ward committee's meeting of KDM in the KwaDukuza Town Hall.

DOCRRRA met on various occasions with Ms. Zafika Ngubane who heads up the KDM Budget and IDP Public engagement process and further extended its network within KDM.

DOCRRRA obtained relevant information from the Ballito Library on KDM budgets, the IDP, the Spatial Development Plan (SDP) and also made these available on the DOCRRRA website. DOCRRRA further attended a briefing session on the new SDP with the appointed consultants.

DOCRRRA supported the extension of the contract with Dolphin Coast Waste Management.

During the year, DOCRRRA met with key individuals and organisations on the Dolphin Coast to highlight the role of DOCRRRA and better understand their roles. These included the Neighbourhood Watches, the Conservancy, the Ilembe Chamber, Barbara Shingler and the UIP.



Other activities and achievements for the year include:

- Assisted Brettenwood in resolving a major noise issue with a B&B just outside of Brettenwood, which resulted in establishing they did not have a legal license to operate. This was thus resolved.
- Established a good relationship with OUTA with possibilities of cooperating in the future.
- DOCRRRA was also privileged to be invited to attend key functions such as the launch of the new Odyssey – the redevelopment of the Ballito Bay shopping center, the Siza Water 20th Anniversary Dinner, and the iLembe Chamber AGM 2019.

With the growth in membership, especially from Estates, we were able to balance our revenue with our expanded scope at DOCRRRA. From the financial report you will notice that we had a shortfall for the year. The two extraordinary items of R21K for legal counsel for Townsend Park, and the decision to write off a historical asset of our old web site of R31K, came to a total of R52K. Without these items, DOCRRRA would have had a small surplus of around R5K for the year. We believe these extraordinary items are justifiable, and our reserve has, as a result, reduced to R240K. Under the financial report, Deon Botha Richards will share information on our budget for the 2020/21 year.

Due to the delay of our AGM, much has already happened during the new DOCRRRA year and I will report on this under General later in the meeting.

Thank you to our committee volunteers, Stephanie, our members, and partner organisations for an exciting and active year at DOCRRRA. We are a diverse group of active citizens that volunteer their time, effort, and expertise to ensure KDM delivers on its mandate. Our main goal is maintaining and improving the lifestyle and underpinning growing property values for residents and ratepayers on the Dolphin Coast. A special thank you also to 88FM and the North Coast Courier for giving us the opportunity to highlight our activities.

We urge you to assist in encouraging more residents to join DOCRRRA and offering their services to the Dolphin Coast community, especially those who live outside of Estates in our suburban areas and who are concerned about municipal service delivery for their hard earned rates, charges and taxes.

Yours sincerely,

Deon Viljoen

DOCRRRA CHAIRMAN