



Dolphin Coast Residents & Ratepayers Association

Protecting and promoting the interests of all residents
and ratepayers of the Dolphin Coast

DOCRRRA 23rd AGM 2022 - 2023

16 August 2023

**Deon Viljoen
Chairman**



AGENDA

- Opening, welcome and quorum
- Approval of previous minutes
- Chairman's Report
- DOCRRA Financials
- DOCRRA Alliances and Partners
- DOCRRA Memberships
- Upstream & Downstream: Roles & Activities
- KDM Financial Highlights
- Key DOCRRA Survey Results
- Election of DOCRRA Committee Members
- Dolphin Coast Outreach
- Questions, Input & General



OPENING, WELCOME & QUORUM

- Registration
- Logistics
- Apologies
- Proxies
- Quorum
- Questions, answers and input



APPROVAL OF PREVIOUS MINUTES

- Taken as read
- Questions?
- Approve?



CHAIRMAN'S REPORT

- Selected highlights
- Taken as read
- Acceptance?



DOCRRA ANNUAL FINANCIAL STATEMENTS

- Income R601 763
- Expenditure R415 752
- Surplus R186 011
- Funds on hand R772 446
- Questions?
- Approval?



DOCARRA BUDGET OVERVIEW : 2023 - 2024

- Income R496 000
- Expenditure R459 700
- Surplus R 36 300
- Questions?
- Approval?



DOCRRA Alliances, Partners and Interaction

- ❖ Auditor General
- ❖ Ballito Urban Improvement Precinct
- ❖ Ballito Neighbourhood Watch
- ❖ Community Against Pollution CAP
- ❖ Community Policing Forum
- ❖ Dolphin Coast Conservancy
- ❖ Ilembe Business Chamber
- ❖ KORA (Includes Tinley Manor, Blythedale and Zinkwazi)
- ❖ Kwadukuza Municipality
 - ❖ MPAC
 - ❖ IDPRF
 - ❖ Ward Councillors & Committees
- ❖ KZN RRA
- ❖ OUTA
- ❖ Provincial Government
- ❖ Salt Rock Neighbourhood Watch
- ❖ SANRAL
- ❖ SAPS



DOCARRA CURRENT MEMBERSHIPS

- Approximately 4,000 members (Estates and individual)
- 19 Estate Memberships
 - ❖ Simbithi Eco Estate, Beverley Hills Estate, Brettenwood Coastal Estate
 - ❖ Dunkirk Estate, Marichel, Port Zimbali, Sheffield Beach Estate, Maratea
 - ❖ Princes Grant, Springwood, The Greens, The Oval, Tuscan Villas, Fairway Villas
 - ❖ Caledon Estates, Siesta, Beverley Hills, Villas on One, Brooklyn Estate



Upstream: Roles & Activities

- ❖ KDM
 - ❖ Financial Analysis, Comments & Recommendations
 - Annual Reports and Annual Financial Statements
 - Annual Budget and Performance
 - ❖ Rates queries and rebates
 - ❖ Attending and influencing all stakeholders meetings
 - ❖ Attending Council meetings
 - ❖ Ward committees
- ❖ Electricity
 - Revenue, illegal connections and new generation
- ❖ Traffic Points Men Initiative
- ❖ Water update – Stephan update
 - SIZA
 - Hazelmere Dam



Upstream: Roles & Activities (Cont.)

- ❖ IDP
 - IDPRF (IDP Representative Forum)
 - National disaster grant
- ❖ MPAC – Brian update
- ❖ KDM Performance – the BIG ISSUE
 - Current Status at Council
 - Performance Management
 - Consequence Management
- ❖ Western Area Of Ballito – Informal Settlement
- ❖ KZN RRA
- ❖ KORA
- ❖ OUTA Initiative



Downstream: Roles & Activities

- ❖ Safety and security
- ❖ Streetlights
- ❖ Traffic Lights
- ❖ Roads and Potholes
- ❖ Verges and Waste
- ❖ Dolphin Coast Outreach (DCO)
- ❖ DOCRRA Communication Initiatives
 - ❖ Website
 - ❖ Blogs
 - ❖ Social Media
 - ❖ Printed Media
 - ❖ Radio
 - ❖ Events
- ❖ Member Queries and Membership Benefits Card

KDM Financial Highlights

CLASS	2022	2021
Audited operating surplus	R54m	R174m
Budgeted operating surplus	- R16m	- R15m
Overall collection rate	99,37%	100,05%
Overall performance achievement	57%	68%
Audit opinion	Unqualified, with findings. Material Irregularity identified	Unqualified, with findings.
Electricity losses	R237m	R181m
Investment and cash balances	R950m	R985m
Net current assets	R778m	R785m

KEY DOCRRA SURVEY RESULTS

- Preference for communication?
- DOCRRA communications is useful
- Preference for submitting input
- How well does DOCCRA represent the concerns of the Dolphin Coast community
- Effectiveness of DOCRRA in achieving positive results with KDM
- What is the biggest concern?
- WhatsApp and Facebook
- Yes = 93.6%
- WhatsApp and then Email
- Ratings out of 5
 - 5 = 37%
 - 4 = 34%
 - 3 = 23.5%
- Ratings out of 5
 - 5 = 24%
 - 4 = 38%
 - 3 = 27%
- Top 4
 - Political agendas overriding service delivery
 - Mis-management of ratepayer funds
 - Electricity supply
 - KDM service delivery



ELECTION OF DOCRRA COMMITTEE MEMBERS

- 10 Previous members standing again:
 - Deon Viljoen, Brian Botes, Deon Botha-Richards, Hans Broerse, Vanessa Honiball, Mary Kassam, Gaby Lyle, Don Forbes, Trevor Greyling, Stephan Marais
- New members- constitution allows for 12
- Nominations from the floor
- Election on the additional
- Sub-committee and advisory members – Flip Helberg, Malcolm Samuel, Ken Lever, Peter Kowalski, Alan Wills, Michael Classen, Penny Fourie and others

DOLPHIN COAST OUTREACH (DCO)

- March 2023 – celebrated the third anniversary
- Distributing on average 350 liters, per week, every week of soup
- 70,000 liters have been distributed representing roughly 210,000 meals
- Distributing to charities and existing organisations in need
- Also collect & provide dry goods, clothes, toys, linen and bedding, stationery, and personal hygiene items
- We are very grateful for our supporters and always need more
- To join and support the DCO please call Deon on 0825588788



Questions, Answers & Input

Thank you





Close of meeting

Thank you

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