



Supporting the Community

## DOLPHIN COAST RESIDENTS & RATEPAYERS ASSOCIATION

(Non-Profit Organisation)

### MINUTES OF THE ANNUAL GENERAL MEETING

HELD AT SIMBITHI COUNTRY CLUB ON WEDNESDAY

16 AUGUST 2023 at 6.00pm

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#### **DOC RRA PRESENT:**

Deon Viljoen (DV)	(Chairman & MC)
Brian Botes (BB)	(Vice-Chairman)
Flip Helberg (FH)	(Secretary)
Deon Botha-Richards (DBR)	(Treasurer)
Penny Fourie (PF)	
Hans Broerse (HB)	
Mary Kassam (MK)	
Vanessa Honiball (VH)	
Gaby Lyle (GL)	
Don Forbes (DF)	
Stephan Marais (SM)	
Alan Wills (AW)	
Stephanie Walker (SW)	(Executive Officer)

#### **DOC RRA APOLOGIES:**

Trevor Greyling (TG)

## **Ratepayers and Residents Attendance Register, Apologies & Estate Representatives.**

### **Details in attached Appendix A.**

Number of attendees	:	155
Number of apologies	:	5
Number of Estate Representatives	:	7 estates (representing their residents)

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## **1. Opening & Welcome**

Deon Viljoen welcomed all members and potential members present as well as the DOCRRA previous Chairman, Ken Lever. We had a great attendance for our AGM.

A special thanks was made to Simbithi – for their continued support and the availability of their facilities for both Committee Member meetings, and this AGM.

DV announced a special welcome and appreciation for our local councillors attending the AGM.

It was mentioned that apologies and nominated estate representatives were received for the meeting, and are detailed in Appendix A.

DV explained the quorum requirements, as per the current Constitution and that it was met for this meeting.

A brief overview of the agenda was presented.

## **2. Approval of previous minutes**

The previous minutes were made available on the website and at the meeting and were agreed they were a correct reflection of the last meeting and was approved at this meeting.

**NOTE:** A copy of the AGM presentation is available and should be considered as part of the minutes as it provides more detailed information that was shared.

## **3. Chairman's Report**

The Chairman noted that his report was published on the website and that he would not be reading through it in detail but would refer to specific major items:

- Quarterly meetings with the KDM Executive team
  - DOCRRA determines the agenda for the meetings and obtains feedback at the meetings.
  - DOCRRA ensures that items are followed up on if not fully addressed in the meetings.
  - Four meetings have already been held.
  - Progress is being achieved but still needs to be improved on.
  - Members of KORA also contribute to these meetings either by submitting requests or attending.

- DOCRRA supports safety and security.
  - This has improved substantially through the collaboration of all parties which include SAPS, KDM Metro, security companies, Neighbourhood watches, and UIP.
  - DV commented that it would be great if other divisions could operate in the same way. This was raised with the KDM Executive to encourage this in the other areas.
- Ward councillors, and their committees
  - DV commented and praised the ward councillors, and their committees, for their efficient operations.
  - They achieve a lot with their 'downstream' roles (further defined in the presentation).
- Hazelmere Dam
  - DV commented on the success of the dam and its ability to provide water to our area through times of drought.
  - He explained that it is still not full though, due to illegal structures that has to be removed from the flood plain.
- Street cleaning initiative
  - An initiative created by KDM and Dolphin Coast Waste Management (DCWM).
  - This service is currently provided at a monthly cost of R1M.
  - This service will be expanding into other areas not already covered.
  - DV expressed thanks for the excellent work that they are doing.
  - A resident raised a concern that the same roads were being cleaned (main roads), even though they were still clean, and that they should be also working on the side roads.
  - A resident raised that the blowers made too much noise and that they were just moving the rubbish from one area to another.
  - DOCRRA will raise the above concerns with DCWM.
- DV mentioned the sad loss of key people in our community.
  - Riaan Verster
  - Deputy Mayor TV Ntuli
  - 2 Metro officials in the line of duty.
- DOCRRA is making progress
  - Attend meetings such as KZN Executive, Council, MPAC, IDP, ward etc.
  - Analyze information and submit questions and recommendations.
  - Challenge decisions that are made.
  - Demand answers and action.
- DV shared and expanded on the 4 types of actions:
  - Fight
  - Flight
  - Freeze
  - Face-it
  - DOCRRA applies mostly 'Face-it' and when required 'Fight' e.g. Townsend Park.
- Questions/Comments from the floor.
  - Ken Lever enquired the status of Townsend Park. There has been no response as yet. They are unable to proceed with this until this item goes to Council – which has not happened as yet.

- Rigby Heenan commented that DOCRRA is not giving itself enough credit for the work they are doing and that they are doing an amazing job.
- He also commented that the area is growing and that it should be mandatory for residents to become members of DOCRRA to obtain more unity and strength.
- DV thanked Rigby for his kind words.
- DV confirmed DOCRRA have about 4000 current members. OUTA believe a representation of about 5% for the area is good. DOCRRA has about 7%. DV believes there are about 30,000 to 35,000 households in our area.
- The Chairman's Report was accepted and approved.

#### 4. Annual financial statements

DV noted that the Financials were published on the website and that he would not be reading through it in detail but would refer to specific items, which are highlighted below:

- DOCRRA financials – actuals for the 2023 financial year:
  - Income R 601 763
  - Expenditure R 415 752
  - Surplus R 186 011

Rigby Heenan commented that the surplus is not sufficient for legal actions if required.

DV shared the list of current estates and complexes that are members of DOCRRA.

Unfortunately Seaward Estates decided not to renew their membership this year which impacted our income.

The financials were approved.

#### 5. Budget overview

DV highlighted the following:

- The budget for 2023/2024 is made up as follows:
  - Income R 496 000
  - Expenditure R 459 700
  - Surplus R 36 300

#### 6. DOCRRA Alliances and Partners

DV listed all the major DOCRRA alliances and partners and explained the relationships some of which are listed below:

- DOCRRA collaborate with all those listed. Each have their own roles.
- The relationships are very valuable.
- DOCRRA have representations on the ward committees, namely Wards 6, 22 and 30.
- Community Against Pollution (CAP). There is a major concern about the air quality in our area. Monitoring is key.
- A joint submission was submitted to KDM regarding the KDM Budget by DOCRRA, iLembe Chamber and KORA. We are still awaiting feedback.
- We meet with SIZA Water and DCWM on an ad-hoc basis as and when required.

- Other residents and ratepayer associations. – we share knowledge, experience and assistance.
- OUTA offers assistance to RRAs.
- DV briefly discussed how we work with all the other alliances and partners.

## 7. Estate Memberships

DOCRRRA stated it is proud and appreciates the support of the 19 Estate Members of DOCRRRA:

- Simbithi Eco Estate, Beverley Hills Estate, Brettenwood Coastal Estate
- Dunkirk Estate, Marichel, Port Zimbali, Sheffield Beach Estate, Maratea
- Princes Grant, Springwood, The Greens, The Oval, Tuscan Villas, Fairway Villas
- Caledon Estates, Siesta, Beverley Hills, Villas on One, Brooklyn Estate

## 8. Upstream and Downstream Roles and Activities

DV defined and described the different roles and activities of 'Upstream' and 'Downstream' and where the different community organizations fit.

DOCRRRA's focus is mainly in the 'Upstream' arena although also plays a role in certain areas within the 'Downstream' arena. However, it is mainly community organisations who function in that category.

We represent the community on the Municipal Public Accounts Committee (MPAC) - to improve governance and consequence management and the Integrated Development Plan Representative Committee (IDP) – to ensure our communities needs are met. A plan is produced with every new council for the next 5 years.

Brian Botes (BB) works closely with the AG and raises issues that need to be addressed.

Focus issues include the escalating electricity losses and lack of consequence management.

An initiative called, 'The Men in Blue', is planned to be implemented to perform amongst other tasks, bylaw enforcement.

Stephan Marais gave an update on SIZA Water and information on Vuthela and the SCADA program.

Ken Lever commented that it was good to hear about the liaison with KORA and asked about plans to assist other areas. BB stated in progress e.g. Stanger and Shakas Head.

Thanks was given for a lot of work being done on roads and verges; however, a concern was raised that culverts have been removed and have become dangerous. Needs to be addressed. In addition, when tarring was done, heaps of stones had been dumped blocking a substation in Marion Road North. Tammy commented that she was aware of it and this has been reported.

Informal Settlements:

- Rigby Heenan raised his concern about illegal land invasions and the illegal water and electrical connections.
- Sheffield informal settlement recently settled their case.
- Settlement opposite UCC has been taken to the supreme court. They have received conviction notices however they are likely to also receive funding and assistance from the overseas organization who assisted Sheffield. DOCRRRA are actively monitoring this situation.

Refer to the AGM Presentation for more detail on the roles and activities.

Ken Lever thanked the DOCRRA Committee for the work they do.

## 9. KDM Finances

BB covered the KDM financial highlights. Details can be found in the AGM presentation.

Penny Fourie (PF) queried if performance bonuses had been paid. Tammy confirmed that bonuses for 2023 has not been paid yet.

BB raised again that there is still no consequence management except for the CFO suspension which DOCRRA has some concerns about.

BB commented that KDM has the best financial status in KZN.

A resident queried why there was a high electrical loss. BB commented that this was mainly due to billing issues, illegal connections and less than half the prepaid meters installed regularly buying electricity.

DV thanked BB for all his time and efforts in analyzing of the all the financials, and his submitting of his queries and recommendations.

## 10. Key DOCRRA Survey Results

DOCRRA thanked the residents for participating in this survey.

Preference for communication?                      WhatsApp and Facebook

DOCRRA communications is useful                      Yes = 93.6%

Preference for submitting input                      WhatsApp and then Email

How well does DOCCRA represent the concerns of the Dolphin Coast community (Ratings out of 5)

5 = 37%

4 = 34%

3 = 23.5%

Effectiveness of DOCRRA in achieving positive results with KDM (ratings out of 5)

5 = 24%

4 = 38%

3 = 27%

What is the biggest concern? (Top 4)

Political agendas overriding service delivery

Mis-management of ratepayer funds

Electricity supply

KDM service delivery

## 11. Election of DOCRRA Committee Members

DV thanked the committee for their time and efforts over the past year. He also thanked those that assist on the sub-committees (Flip Helberg, Malcolm Samuel, Ken Lever, Peter Kowalski, Alan Wills, Michael Classen, Penny Fourie and others). DV also thanked Stephanie Walker (SW) for her efforts as the Executive Officer.

Members available to continue for another term are:

- Deon Viljoen
- Brian Botes
- Deon Botha-Richards
- Hans Broerse
- Vanessa Honiball
- Don Forbes
- Mary Kassam
- Gaby Lyle
- Trevor Greyling
- Stephan Marais

DV commented that there were 2 vacancies for the committee and the audience was asked if there was anyone who would like to nominate anyone else. There were no additional nominations from the floor.

The committee was therefore elected and unanimously accepted and approved by the members. The audience applauded the outcome.

## **12. DCO (Dolphin Coast Outreach)**

In March 2023, the DCO celebrated its third anniversary. Deon thanked his wife, Megan, for all her efforts towards this cause, as well as all the other contributors to this initiative. He expressed how proud he was of this initiative.

They are distributing on average 350 liters, per week, every week of soup. 70,000 liters have been distributed representing roughly 210,000 meals to charities and existing organisations in need.

The DCO also collect & provide dry goods, clothes, toys, linen and bedding, stationery, and personal hygiene items.

Deon commented if anyone in the audience can contribute any of these types of items, to please contact DOCRRA.

## **13. General, Questions, Answers and Input**

A concern was raised about the new Dukuza substation that there was very little information available especially to those communities surrounding its location. He also asked what the status was of the installation and if there was any environmental study performed. DOCRRA will investigate if an environmental study was performed. SM provided some information:

- A grant of R220M was given towards this.
- It has a budget of R300M.
- The installation was delayed due to a ground water issue.
- We have officially asked for various information such as a copy of the contract. Still awaiting.

A resident commented that he had been informed that we were going to experience a dry season. Fortunately we do have enough water available. However, it was noted that we should monitor the quality of the water.

BB, and on behalf of all, thanked Deon for his leadership and all his efforts within DOCRRA. Deon will be continuing on the committee but stepping down as chairman. He also thanked Flip for all his efforts and support on the DOCRRA committee. Due to time constraints Flip will be stepping down from the committee but fortunately he has said he will still be available on a consultancy basis and to participate when needed on sub-committees.

#### **14. Close**

The meeting closed and was followed by drinks and snacks afterwards to encourage communication amongst the DOCRRA committee and the community.



## APPENDIX A

### REGISTER OF RESIDENTS AND RATEPAYERS' APOLOGIES

Riaan and Jean van Wyk	Dieter Zettler
Kevin de Kok	Fiona Reddy
Gordon and Bev Jack	Loren Stevens
Guy Driemeyer	Trevor Greyling
Glynis Driemeyer	Jessica Lauren Chester
Pam Jürgens	Robin Lumsden Hesketh
Kim Harding	Glenda Theunissen
Pippa Spohr	

### ESTATE REPRESENTATIVES

Villas on One	Ann Walters
Dunkirk	Natasha Strong
Siesta	Mike Matthews
Simbithi	Marc Mc Clure
Brettenwood	Jon Dreyer
Princes Grant	Caryn-Leigh Govender
Port Zimbali	Andre Mostert

### RESIDENTS AND RATEPAYERS REGISTERED FOR AGM

Below is a complete list of those who registered to attend the AGM meeting.

Jack Abrahams	Garth Macartney
Richard Russel Addison	Privi Makhani
Steven Akakios	Stephan Marais
Graham Allan	Charne Maritz
Carol Allan	Mike Matthews
Susi Andrews	Marc McClure
Mark Andrews	Norman McGladdery
Jason Anthony	Ingrid Meulenaere
Stephne Ashworth	Pamela Mills
Tim Bamber	Murray Moffet
Jenny Bamber	André Jacobus Mostert
Thomas William Bassett	Mike Murphy
Tony Bath	Etienne Naude
Collette Bell	Janet Naude
Collette Bell guest	Karen Naude
Collette Bell guest	Craig Nel
Brian Botes	Malcolm Nesbitt
Phillipus Dawid Hermanus Botha	Zola Ngwane
Monique Botha	Themba Ntuli

Deon Botha-Richards	Njabulo Nyaba
Hans Broerse	Mike Oberholzer
Hayley Browne	Sharon Paterson
Malcolm Carlyle	Craig Pillay
Tammy Colley	Sue Pottinger
Anne Cooke	Brian Pottinger
Russell Cook	Jason Powell
Kathryn Costello	Roger Rennie
Kathleen Cowie	Ann Rennie
Trevor Davidson	Mary-Anne Robinson
Leanne Davidson	Dolf Roets
Jon Dreyer	Craig Rowlands
David Elliott	Craig Rowlands - wife
Ann Eman	Stephan Otto Schulze
Simone Fisher	David Scobie
Lisa Flynn	Gergina Borislava Sealby
Wesley Forbes	Colin Ray Sealby
Don Forbes	Nel Sewraj
Geoffrey Foster	Graham Shamrock
Penny Fourie	Vishal Sharma
Roberto Fracasso	Rob Shaw
Peter Froude	Keith Sobey
Jeannette Froude	Andrew Sommerville
Alan Gagen	Barri Stanway
Zuzana Gough	Janet Stanway
Tony Gough	Morne Steffens
Caryn-Leigh Govender	Natasha Strong
Raj Govender	Tony Subramony
Jay Lovey Govender	Lorna Dianne Thome
Chelsey Hale	Andre Thome
Barry Hale	Di Timberlake
Kim Harding	Doug Timberlake
John Harris	Kevin van den Berg
Rigby Heenan	Keith van Wyk
Flip Helberg	Lynn van Wyk
Peter Hlabisa	Juan Venter
Vanessa Honiball	Shannon Vermaak
Colin Hood	Patrick Viljoen
Rob Humphry	Deon Viljoen
Dan Iyavoo	Stephanie Walker
Craig Johnstone	Nathan Wallace
Mary Kassam	Ann Walters
Martin Kelly	Shirley Watson
Val Kelly	Gertfuida Weir
Carol Kemp	Alwyn Weir



Supporting the Community

Malcolm Kensett	Mark Whitehead
Leon Kisten	Alan Whittaker
Jacob Kotze	Alan Wills
Gerhard Krugel	Micky Wilson
Charmaine Kruger	Mike Wilson
Tracy Kuhn	Robyn Wilson
Frances Larkan	Eduard Wulff
Kevin Larkan	
Michelle Larkens	
Clint Larsson	
Tanya Larsson	
Pieter Le Roux	
Phyllis Le Roux	
Ken Lever	
Robin Lumsden Hesketh	
David Logan	
Anne Logan	
Robin Lumsden Hesketh	
Desiree Ludewig	
Gaby Lyle	