



DEBTORS INCENTIVE SCHEME

KWADUKUZA MUNICIPALITY INVITES ALL QUALIFYING MUNICIPAL DEBTORS TO PARTICIPATE IN AN AMNESTY SCHEME FOR THE SETTLEMENT OF THEIR OUTSTANDING CONSUMER & SUNDRY DEBTOR ACCOUNTS.

This offer is only valid from **11 September 2023 to 26 June 2024** of which the final settlement must appear in the municipality's primary bank account on **26 June 2024**.

- To be considered for the incentive, debtors shall complete an application form and the debtor must sign consent to judgment – this does not apply to debtors where judgement has already been obtained against them. This is to ensure that sufficient appropriate evidence is retained for internal and external audit purposes and should a debtor breach the incentive agreement.
- Should the applicant not be the owner of the property or representing a company or trust, a special power of attorney from the owner/company/trust as well as proper authority is required to conclude the agreement.
- A 15% initial payment of the total outstanding capital debt is required on date of application and the balance must be settled in equal instalments with the last payment made on or before 26 June 2024.
- The write off will not apply to amounts in respect of charges levied on a customer's account as a result of illegal activities which are in contravention of the Council's by-laws eg. tampering charges. These charges must be paid before the write off can be effected.
- 100% waiver of interest and admin charges computed from the date of application until final settlement and the write off shall be affected upon settlement of outstanding capital debt that shall accrue as per the quotation provided on the application.
- Debtors handed over to Council's attorneys for collection must settle the legal cost at an attorney and client scale over and above the requirements mentioned above to qualify for the write-off.
- The incentive scheme will be valid from the **11 September 2023**.
- The incentive scheme will not apply to properties which are in the process of being transferred where a Revenue Clearance Certificate has already been issued.
- The incentive scheme shall not apply to government debt.
- The incentive scheme shall not apply to service providers of the municipality who currently have an active contract with the municipality. Providers who do not have an active contract may apply.
- Applicants must maintain current and monthly instalments raised after obtaining the quotation.
- Applicants who default with the payment of the monthly instalments after obtaining the quotation, shall be disqualified from the incentive scheme.
- Applicants with multiple properties registered in their names shall participate in the debtors' incentive scheme only when they make applications to settle all debt pertaining to each property.
- All debtors shall produce their electricity meter numbers and all municipal accounts in their names, when they apply for the incentive scheme.
- Debtors who successfully participated in Debtors Incentive Schemes over the last three years are excluded from participation in this scheme. Any debtor, who requires waiver and / or variation of such condition, must submit a written motivation for consideration. There is no obligation on the municipality to approve such a request.

For more information, please do not hesitate to visit the Finance Business Unit | phone the

Credit Control Section: 032 437 5500 | 032 437 5526 | 032 437 5540 | 032 437 5542

| 032 437 5543 | Email applications/Terms and Conditions may be requested from:

debtreliefscheme@kwadukuza.gov.za

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