



Dolphin Coast Residents & Ratepayers Association

Protecting and promoting the interests of all
residents and ratepayers of the Dolphin Coast

DOCRRRA 24th AGM & Community Conversations

2023 - 2024

17 July 2024

**Deon Viljoen
Chairman**



DOCRRA 24th AGM

2023 - 2024

AGENDA

- ❖ Opening, welcome and quorum
- ❖ Approval of previous minutes
- ❖ Acceptance of Chairman's Report
- ❖ Approval of DOCRRA Financials
- ❖ Approval of DOCRRA amended Constitution
- ❖ Election of DOCRRA Committee Members

OPENING, WELCOME & QUORUM

- Registration
- Logistics
- Apologies
- Proxies
- Quorum
- Questions, answers and input

APPROVAL OF PREVIOUS MINUTES

- Taken as read
- Questions?
- Approve?

CHAIRMAN'S REPORT

- Selected highlights
- Taken as read
- Acceptance?

DOCRRA ANNUAL FINANCIAL STATEMENTS

- Income R586 522
- Expenditure R495 700
- Surplus R90 822
- Funds on hand R818 268
- Questions?
- Approval?

DOCRRA Amended Constitution

❖ Dolphin Coast Area Definition

- ❖ 'Dolphin Coast Area' – means the geographic area within KwaDukuza Municipality broadly defined as from North of the Tongati river, **East of the Esenembe Road** and South of the Mvoti/Hlimbitwa river and bound by the coastline, **and any additional area proposed and accepted by the Committee.**

❖ Members Definition

- ❖ persons over the age of 18 years who own or rent and occupy **residential** property in the Dolphin Coast Area

❖ Sub-committee chairpersons

- ❖ Any such sub-committee shall be under the chairmanship of a member of DOCRRA, **appointed by the main Committee**, and who shall also act as a convener of such sub-committee.

❖ Finance

- ❖ All moneys withdrawn must be signed for by **any two signatories designated by the Committee,**
- ❖ **All payments will be made in accordance with the approved budget for such payment. Any non-budgeted or extraordinary payment must be approved by the committee.**
- ❖ In the event of the DOCRRA accumulating a surplus, the Committee may authorise the investment thereof **in a savings or investment account with a recognised bank in South Africa, Any interest from such investment may be deposited in DOCRRA's bank account**

ELECTION OF DOCRRA COMMITTEE MEMBERS

- ❖ 9 Previous members standing again:
 - ❖ Deon Viljoen, Brian Botes, Deon Botha-Richards, Hans Broerse, Vanessa Honiball, Mary Kassam, Gaby Lyle, Trevor Greyling, Rob Shaw
- ❖ Constitution allows for 12 members
- ❖ New member nominations:
 - ❖ Flip Helberg, Brian Pottinger, Themba Ntuli and John Wallis (co opted)
- ❖ Confirmation of the new committee



CURRENT YEAR & ACTIVITIES OVERVIEW

AGENDA

- DOCRRA Overview
 - DOCRRA Alliances and Partners
 - DOCRRA Memberships
 - Upstream & Downstream: Roles & Activities
- DOCRRA Major Activities
- KDM Financial Highlights
- Dolphin Coast Outreach
- Questions, Input & General

DOCRRA CURRENT MEMBERSHIPS

- ❖ Approximately 6000 members (Estates and individual)
- ❖ 23 Estate Memberships
 - ❖ Beverley Hills Estate, Brettenwood Coastal Estate, Brooklyn Estate,
 - ❖ Caledon Estate, Dunkirk Estate
 - ❖ Fairview Estates, Fairway Villa, Frinton-on-Sea,
 - ❖ Maratea, Marichel, Port Zimbali Estate, Princes Grant,
 - ❖ Seaward Estate, Sheffield Beach Estate
 - ❖ Siesta, Simbithi Eco Estate, Springwood HOA, Springwood Villas
 - ❖ The Greens, The Oval, Tuscan Villas, Villas-on One, Zimbali Estates

DOCRRA Alliances & Partners

- ❖ Auditor General
- ❖ Ballito Urban Improvement Precinct
- ❖ Ballito Neighbourhood Watch
- ❖ Community Policing Forums
- ❖ Community Against Pollution
- ❖ Dolphin Coast Conservancy
- ❖ Ilembe Business Chamber
- ❖ KORA (Includes, Ilembe Community Action Movement (ICAM), KwaDukuza Residents Forum (KDRF), Tinley Manor, Blythedale and Zinkwazi)
- ❖ Kwadukuza Municipality
 - ❖ Ward Councillors & Committees
- ❖ KZN RRA
- ❖ OUTA
- ❖ Provincial Government
- ❖ Rise Up Movement
- ❖ Salt Rock Neighbourhood Watch
- ❖ SAPS

DOCRRA Community Co-ordination

- ❖ Nonpolitical and non-religious
- ❖ Independent funding
- ❖ Recognised by KDM Municipality as a community stakeholder organisation
- ❖ Collaborates with alliance partners to avoid duplication, share resources and add impetus
- ❖ Coalitions for government and Co-governance for civil society
 - ❖ Siza Water
 - ❖ Dolphin Coast Waste Management
 - ❖ Safety and security initiatives
 - ❖ Outreach initiatives
- ❖ Julius Kleynhans - OUTA

Upstream: Roles & Activities

- ❖ KDM – Brian Botes
 - ❖ Financial Analysis, Comments & Recommendations
 - ❖ KDM overall financial status
 - ❖ Return of CFO
 - ❖ Annual Reports and Annual Financial Statements
 - ❖ Annual Budget and Performance
 - ❖ Electricity losses concerns
 - ❖ Inadequate maintenance concerns
 - ❖ Disaster relief funding
 - ❖ MPAC
 - ❖ Q&A

KDM Financial Highlights

CLASS	2023	2022
Audited operating surplus excluding capital transfers	R49m	R54m
Budgeted operating surplus	- R2m	- R16m
Overall collection rate	95%	99,37%
Overall performance achievement	77%	57%
Audit opinion	Unqualified with findings. Prior year Material Irregularity resolved (Woodmead Taxi rank)	Unqualified, with findings. Material Irregularity identified
Electricity losses	R262m	R237m
Investment and cash balances	R1 889m	R950m
Net current assets	R759m	R778m

Upstream: Roles & Activities (Cont.)

- ❖ KDM Performance – the BIG ISSUE
 - ❖ Current Status at Council
 - ❖ Performance Management
 - ❖ Consequence Management
 - ❖ Governance issues
 - ❖ Informal settlements
 - ❖ Attending all stakeholders' meetings
 - ❖ Attending Council meetings
 - ❖ Quarterly Executive meetings
 - ❖ Productivity improvement
- ❖ DOCRRA received the '*Most Active Ratepayer's Association*' award at the Masakhane Awards Ceremony hosted by KwaDukuza. This award 'honours KDM's unsung heroes who have demonstrated stellar service to the community over the years
- ❖ Q&A

Upstream: Roles & Activities (Cont.)

- ❖ Expanding into neighbouring Townships
 - ❖ Ward 8 - Philani
- ❖ IDP
 - ❖ IDPRF (IDP Representative Forum)
 - ❖ Ward based IDP
- ❖ Community collaboration and co-governance
- ❖ Expanding and strengthening community participation
- ❖ Expanding communication and membership –
Mary Kassam

- ❖ Q&A

Downstream: Roles & Activities

- ❖ Sub-committees – focus areas
 - ❖ Currently, with the Executive Committee, 40 volunteers
 - ❖ KDM Finance, Safety and Security, Membership, Communication, Outreach, Environment, Water and Waste, Electricity, Infrastructure, Western Areas, Ward 8
- ❖ Ward committees
- ❖ Streetlights, Traffic Lights, Roads, Potholes, Verges and Waste
- ❖ Member Queries and Membership Benefits Card
- ❖ Outdoor advertising
- ❖ Speed humps
- ❖ Bylaws
- ❖ Electricity savings – Eric Bott
- ❖ Q&A

DOLPHIN COAST OUTREACH (DCO)

- ❖ March 2024 – celebrated the fourth anniversary
- ❖ Distribute on average 3 tons, per month, of soup
- ❖ Distribute to charities and existing organisations in need
- ❖ Provide and assist Nkobongo, Shakas Head, Shakas Kraal and Shaya Moya
- ❖ Also collect & provide dry goods, clothes, toys, linen and bedding, stationery, and personal hygiene items
- ❖ Soup is collected and distributed monthly, from Frasers in the South, to Thembeni in the North.
- ❖ We are very grateful for our supporters and always need more
- ❖ Q&A



Questions, More Answers & Input

Thank you





Supporting the Community

Close of meeting

Thank you

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